

POLICY TOWARDS OCCUPIERS

We are responsible landlords and a vital focus of all our business activities is to ensure that our properties are safe, healthy and provide a high quality environment in which to work.

Although our ability to influence occupier decision-making is indirect, we seek opportunities to work with others and interact with occupiers on a range of issues.

In support of this, we aim to:

- Provide the consistent high standards of accommodation and facilities that the occupiers of our retail and office space expect.
- Provide safe and healthy working environments.
- Maintain high standards of service.
- Work to encourage the provision of appropriate public transport at our properties.
- Communicate our Corporate Responsibility (CR) strategy to occupiers.

This policy forms part of our overall policy on Corporate Responsibility. The company strives continuously to improve its performance. Management systems and procedures are regularly reviewed to ensure that the company maintains its commitment to this policy.